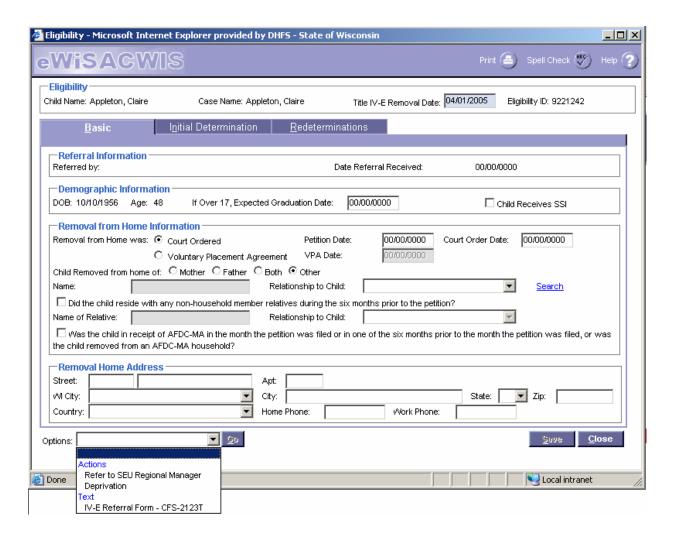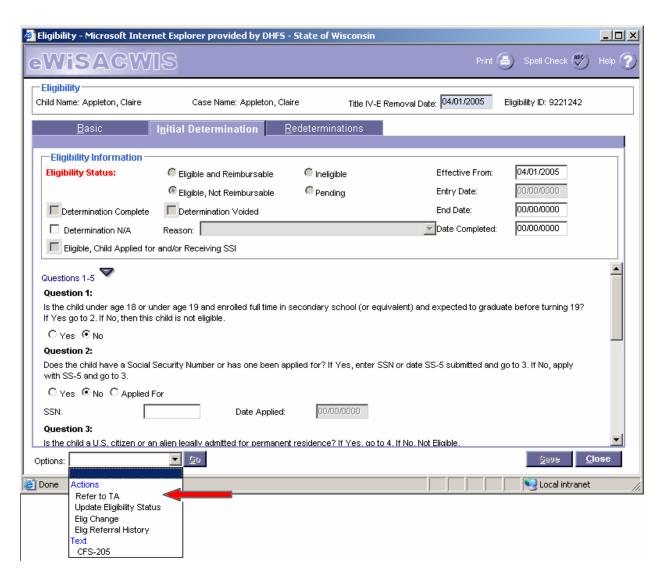# eWiSACWIS Eligibility State Sign-Off

Changes to Existing Eligibility Page: Basic tab (above screen shot)

What the county worker sees:

Once the referral has been made, the option "Refer to SEU Regional Manager" is no longer listed/available.

Changes to Existing Eligibility Page: Initial Determination **and** Redetermination tabs

What the Eligibility Specialist will see:

Add "Refer to TA," "Update Eligibility Status" and "Elig Referral History."

Once the referral has been made, the option "Refer to TA" is no longer listed/available. The ES will use the option "Update Eligibility Status" to make changes and update the child's recommendation status.

What the TA will see:

Add "Refer to State," "Update Eligibility Status" and "Elig Referral History."

The TA may use the option "Update Eligibility Status" to make changes and update the child's recommendation status.

Once the referral has been made, the option "Refer to State" is no longer listed/available.

What the State approver will see:

Add "Return to Maximus," and "Elig Referral History."

Once approved/completed, the option "Complete Determination" is no longer listed / available.

What the ES/TA will see after it has been returned to Maximus:

Add "Return to State," "Update Eligibility Status" and "Elig Referral History."

After the ES/TA selects 'Return to State' the State approver will see the same options as on page 7.

Assignment Page: No changes to page (just showing new assignment type ref value):

Workflow Overview

```
┌─────────────┐      ┌─────────────┐      ┌─────────────┐
│  IV-E Record│      │ Worker fills│      │  TA assigns │
│ created via │─────▶│ out Basic   │─────▶│   case to   │
│    OHP      │      │ tab and     │      │  Eligibility│
│    page     │      │ selects     │      │  Specialist │
└─────────────┘      │ 'Refer to   │      │  with role  │
                     │ SEU Regional│      │ "Eligibility"│
                     │  Manager'   │      └─────────────┘
                     └─────────────┘
```

```
                              Return
                                ▲
┌────────────┐   ╱╲            │              No
│ ES answers │  ╱  ╲   ┌────────────┐   ┌────────────┐        ┌──────────┐
│ questions  │ ╱Temp-╲ │ Template   │   │ Elig Status│        │ Assign TA│
│ and selects│▶╲late ╱─│notification│──▶│ update /   │        │ with role│
│ "Refer to  │ ╲has ╱No│ msg throws │Ig-│notification│Assignment│   of    │
│    TA"     │  ╲  ╱   └────────────┘nore│ msg throws │  page  │"Eligibility│
└────────────┘   ╲╱          Already      └────────────┘  Yes   │ Review / │
                  opened?    opened ──────                      │ Approval"│
                                                               └──────────┘
```

```
      External Communication
          ┊
          ▼
    ┌──────────────┐
    │  ES or TA:   │
    │  Update Elig │
    │    Status    │
    └──────────────┘
```
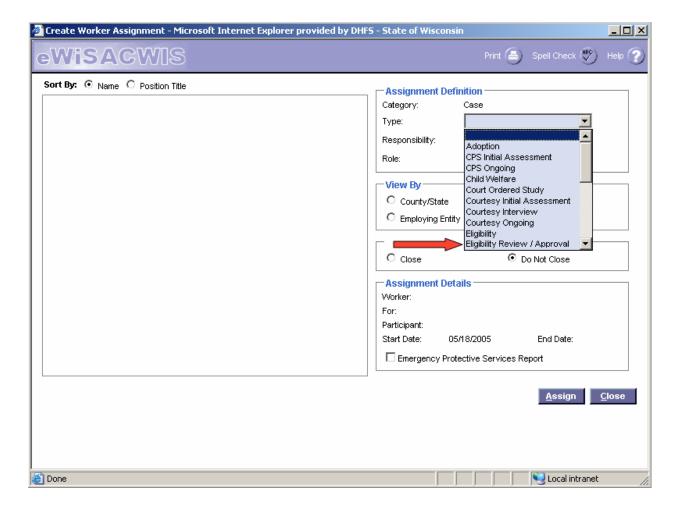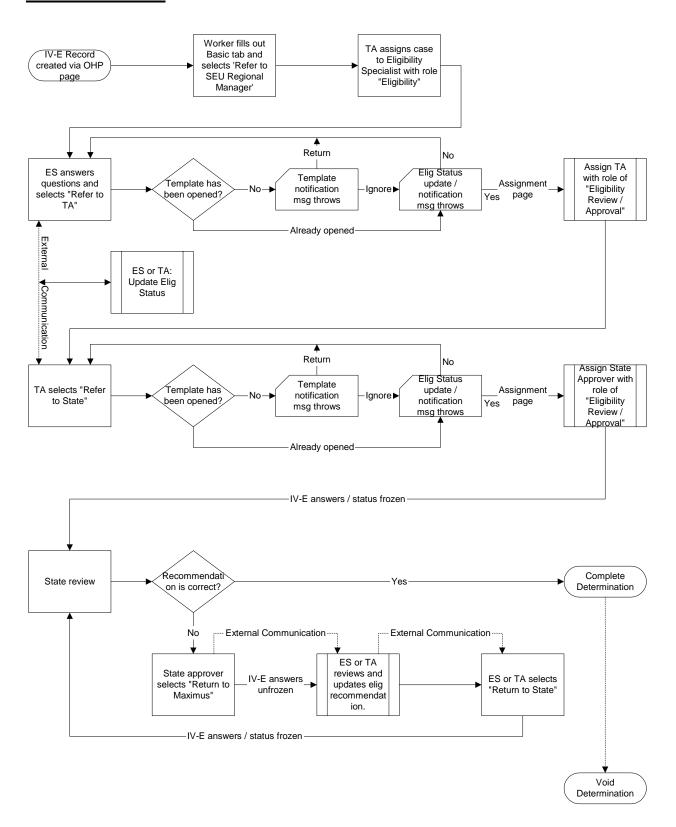
```
                              Return
                                ▲
┌────────────┐   ╱╲            │              No
│TA selects  │  ╱  ╲   ┌────────────┐   ┌────────────┐        ┌──────────┐
│"Refer to   │ ╱Temp-╲ │ Template   │   │ Elig Status│        │Assign State│
│  State"    │▶╲late ╱─│notification│──▶│ update /   │        │ Approver │
└────────────┘ ╲has ╱No│ msg throws │Ig-│notification│Assignment│with role of│
                ╲  ╱   └────────────┘nore│ msg throws │  page  │"Eligibility│
                 ╲╱          Already      └────────────┘  Yes   │ Review / │
                opened?      opened ──────                      │ Approval"│
                                                               └──────────┘
```

```
──────────────── IV-E answers / status frozen ────────────────
```

```
┌────────────┐   ╱╲
│State review│  ╱  ╲
│            │▶╱Recom-╲───────────── Yes ───────────────▶╭──────────────╮
└────────────┘ ╲menda-╱                                  │   Complete   │
                ╲tion ╱                                   │Determination │
                 ╲is ╱                                    ╰──────────────╯
                correct?
                  │
                  No
                  ▼
          ┌────────────┐          ┌────────────┐          ┌────────────┐
          │State       │ IV-E     │ ES or TA   │          │ ES or TA   │
          │approver    │ answers  │ reviews and│          │  selects   │
          │selects     │ unfrozen │ updates elig│─────────│"Return to  │
          │"Return to  │─────────▶│ recommendat-│         │  State"    │
          │ Maximus"   │          │    ion.    │          └────────────┘
          └────────────┘          └────────────┘
              ┊                        ┊                       ┊
       External Communication   External Communication

──────────── IV-E answers / status frozen ────────────

                                                        ╭──────────────╮
                                                        │     Void     │
                                                        │Determination │
                                                        ╰──────────────╯
```

Reports

Several reports were requested which must be addressed separately (**NOT part of this enhancement**) but this info is included for reference. These should be requested individually or as a package once the precise requirements are identified.

- Pending Recommendation Report
- Pending Recommendation QA Report
- Pending Recommendation State Approval Report

With all of the above changes, length-of-time reports can be produced for:

- Time from Referral to SEU to Refer for TA Review
- Time from Referral to SEU to State Approval
- Time from TA Review to Complete Recommendation
- Time from Completion of Recommendation to State Approval
- Time from Return to Maximus to Return to State
  and so on.

Reports will probably need to show who is currently assigned and what the process is 'waiting' on. .